



TECHNISCHE
UNIVERSITÄT
WIEN

Data protection information Academic AI

Data protection and ensuring data security are important concerns for TU Wien. Personal data is processed in strict compliance with the principles and requirements set out in the GDPR¹ and the Austrian DSGVO². TU Wien only processes data that is necessary to achieve the intended purposes and always endeavours to ensure the security and accuracy of the data.

Responsible:

Rectorate of the Vienna University of Technology

Karlsplatz 13

1040 Vienna

Data Protection Officer TU Wien:

Mag. Christina Thirsfeld

Vienna University of Technology

Karlsplatz 13/018

datenschutz@tuwien.ac.at

Purpose of data processing

TU Wien provides its employees and students (hereinafter referred to as "users") with Academic AI (a well-known AI system) in a "secure environment"³. "Secure environment" means that the application does not transfer any data to OpenAI servers and that the data is processed in the university's protected Microsoft Azure tenant. This means that the data

- is not available to other customers,
- not available to providers of AI systems,
- not used to improve (train) generative AI systems,
- not used to improve Microsoft or third-party products or services,
- not used to automatically improve Azure AI models.

What categories of personal data do we process?

The following categories of personal data are processed to provide the service:

- **Authentication and user profile data:** Login is via single sign-on (SSO) using the TU Wien identity provider (Shibboleth). The following attributes are used to create and maintain accounts:

¹ General Data Protection

² Data Protection Act

³ With the exception of the "Internet Search" function. This functionality is intended exclusively for non-personal data.



Authorisation control transmitted to the service: first name, surname, email address and your role (e.g. employee, student).

- **Content data:** This includes all text actively entered by users ("prompts"), the responses generated by the service ("output") and the content of uploaded documents.
- **Log and usage data:** To ensure operation and analyse security incidents, users' IP addresses, performance and error metrics, and general console outputs from the application components are stored in a central log system.

Which categories of data subjects are affected by the processing?

- TUW employees
- TUW students

Legal basis for data processing

The legal basis for this data processing is Art. 6 (1) (e) GDPR in conjunction with § 3 UG (University Act 2002).

Categories of recipients of personal data

Personal data is treated as strictly confidential and is only passed on to service providers who are necessary for the technical provision of the service. All data is processed exclusively in data centres within the EU. External development partners are only given access to the source code of the application if necessary, but not to productive data.

Storage period

The duration of storage is precisely defined depending on the data category:

- **Chat texts (prompts and output):** This data is transient. It is **deleted** immediately after processing and display in the user's browser on the server side and is not stored permanently.
- **Uploaded documents:** These remain on the server until they are actively removed from the application by the user.
- **User account:** The account will be deleted at the latest upon leaving active service or upon loss of student status.
- **Backups and logs:** All backups and log data collected will be stored for a period of 60 days and then permanently deleted. Data may therefore still be available in the backup copies for this period after deletion from the live system.

Your rights in relation to personal data

In accordance with Art. 21 GDPR, you may object to the processing of your data for reasons arising from your particular situation. An objection will only result in the cessation of processing of your data if the objection is justified by special reasons and TU Wien does not have compelling reasons for processing.

As **the data subject** of this data processing, you have the following rights vis-à-vis TU Wien:





- Right to information
- Right to rectification
- Right to erasure
- Right to restriction of processing
- Right to data portability

Furthermore, as a data subject, you have the right to complain to the data protection authority about alleged unlawful data processing or our failure to fulfil our obligations under the GDPR.

Competent supervisory authority:

The competent supervisory authority is the Austrian Data Protection Authority (DSB), Barichgasse 40-42, 1030 Vienna, telephone: +43 1 52 152-0, email: dsb@dsb.gv.at

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