Data protection and its safeguarding are important concerns of the TU Vienna. Personal data is processed in strict compliance with the principles and requirements laid down in the DSGVO\(^1\), the Austrian Data Protection Act DSG\(^2\) and FOG\(^3\). The TU Vienna processes only those data that are necessary to achieve the intended purposes and always strives to ensure the security and accuracy of the data.

This survey is conducted by the Vienna University of Technology, Institute of Transport Sciences, Karlsplatz 13, 1040 Vienna (hereinafter "we" or "us"). The aim of the survey is to develop an overall system for the transport of express goods in long-distance rail passenger transport. According to this, private persons as well as business customers should have the possibility to have important goods (e.g. documents, contracts, medicines, etc.) delivered to the respective desired address in the shortest possible time (same-day delivery) via rail transport. The aim is to offer a service where the goods are either collected from your premises or you can post the goods directly at the station - the same applies in reverse for the collection or receipt of the goods. In order to take into account and incorporate all framework conditions at an early stage when designing the system, it is not only necessary to find out the requirements and needs of potential private individuals and business customers, but also to analyse all necessary hardware, software and service elements.

**Responsible:**

Rectorate of the Vienna University of Technology

Karlsplatz 13

1040 Vienna

**Data Protection Officer:**

Mag. Christina Thirsfeld

Vienna University of Technology

Karlsplatz 13/018, 1040 Vienna

[datenschutz@tuwien.ac.at](mailto:datenschutz@tuwien.ac.at)

**Contact TU Vienna:**

If you have any questions about the processing of your data or any other concerns, please contact Mr. Dipl.-Ing. Marcel Weber, B.Sc., [marcel.weber@tuwien.ac.at](mailto:marcel.weber@tuwien.ac.at)

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\(^1\) Datenschutz-Grundverordnung

\(^2\) Datenschutzgesetz

\(^3\) Forschungsorganisationsgesetz
The following categories of data are processed:

(You can also leave individual questions unanswered by selecting "Not specify")

▪ Questions about pick-up and drop-off options for goods for express delivery
▪ Questions about IT systems and interfaces (payment modalities, ordering processes, delivery processes)
▪ Questions about the company/institution (industry, company size, employment relationship)
▪ Questions about the average shipping and/or receiving requirements of express goods
▪ Questions about the experience of existing express service providers
▪ Personal details (age, gender, country-specific place of residence)

The data is collected directly from you.

Zweck der Datenverarbeitung

This data is processed for the purpose of scientific research with the aim of fundamentally developing an overall system for the transport of express goods in long-distance rail passenger transport. According to this, private persons as well as business customers should have the possibility to have important goods (e.g. documents, contracts, medicines) delivered to the respective desired address via rail transport in the shortest possible time (same-day delivery). The aim is to offer a service where the goods are either collected from your premises or you can post the goods directly at the station - the same applies in reverse for the collection or receipt of the goods. In order to take into account and incorporate all framework conditions at an early stage when designing the system, it is not only necessary to find out the requirements and needs of potential private individuals and business customers, but also to analyse all necessary hardware, software and service elements.

All evaluations and presentations of results that are published or passed on to third parties are anonymised and in aggregated (summarised) form. They therefore do not allow any conclusions to be drawn about your person.

Data recipients and transfer to third countries and/or international organisations outside the EU

The survey is processed via Microsoft Forms. No data will be transferred by the TU Vienna to other third parties and/or to a third country (outside the EU/EEA).

Legal basis for data processing

Data processing for the CargoPV+ research project is based on Art 6 para 1 lit a DSGVO (consent) and is limited to the above-mentioned purposes.

Storage period

As a research institution, the TU Vienna is subject to various retention periods, which may make long-term storage of the data from the survey necessary (up to 10 years).
Your rights in connection with personal data

Data subjects of this data processing have the following rights towards the TU Vienna:

- Right to information
- Right of rectification
- Right to erasure
- Right to restrict processing
- Right to data portability
- Right of revocation

The rights of access, rectification and restriction of processing may be limited if the exercise of these rights is likely to render impossible or seriously compromise the achievement of the research purpose (Art 89(2) DSGVO)

Contact

If you have any further questions or concerns regarding the processing of your personal data, please contact: Mr. Dipl.-Ing. Marcel Weber, B.Sc., marcel.weber@tuwien.ac.at.

The project "CargoPV+" is funded within the framework of the programme "Mobility of the Future 17th Call for Proposals" of the Federal Ministry for Climate Protection, Environment, Energy, Mobility, Innovation and Technology and the Austrian Research Promotion Agency. Furthermore, data subjects have the right to complain to the data protection authority about allegedly unlawful data processing or non-compliance with our obligations under the DSGVO.

General information on data protection can be found at the Austrian Data Protection Authority at https://www.dsb.gv.at/.

Data protection information of the TU Vienna can be found at https://www.tuwien.at/tu-wien/organisation/zentrale-services/datenschutz-und-dokumentenmanagement/datenschutz/.
Declaration of consent under data protection law pursuant to Art 6 (1) lit a DSGVO

I agree that the Vienna University of Technology (hereinafter referred to as "TU Wien") may process the following personal data:

(You can also leave individual questions unanswered by selecting "Not specify")

- Questions about pick-up and drop-off options for goods for express delivery
- Questions about IT systems and interfaces (payment modalities, ordering processes, delivery processes)
- Questions about the company/institution (industry, company size, employment relationship)
- Questions about the average shipping and/or receiving requirements of express goods
- Questions about the experience of existing express service providers
- Personal details (age, gender, country-specific place of residence)

may process.

I hereby declare that I have been informed about the information obligations (right to information/correction/deletion etc.) according to Art. 12 - 21 DSGVO and have taken note of them.

I hereby declare that this declaration of consent is made on a voluntary basis. I am also informed that I may informally revoke my consent at any time with effect for the future without any adverse consequences.

I can send my declaration of revocation by post to:

Vienna University of Technology
Institute for Transport Sciences; Research area E230-2
Karlsplatz 13; 1040 Vienna

send by e-mail to: marcel.weber@tuwien.ac.at

In the event of revocation, the TU Vienna will delete the data stored by the TU Vienna and any processors upon receipt of my revocation. The revocation does not affect the lawfulness of the processing carried out until then.

10.05.2022