

## RPA Maintenance & Support Internship

Grade: Robotic Process Automation Support Trainee

Reporting to: Service Manager

Work Location: Krakow Office

### Internship Overview

The RPA Trainee is working closely with the Maintenance and Support team for Robotic Process Automation solutions, delivered by Symphony Ventures. He/She works closely with our clients, RPA product vendors and the Symphony Development Team. This requires a blend of technical, programming and client facing skills. RPA trainee will be assisting consultants in providing a full range of services to ensure the RPA processes, once deployed into the Client infrastructure, are operational and functioning as designed. The role's responsibilities range from facing clients, through monitoring currently running solutions, to support RPA infrastructure.

### Duties

- Monitoring RPA solution deployed to Client production environment,
- Assist with RPA issues troubleshooting,
- Monitoring RPA infrastructure,
- Assist consultants with communication with Client stakeholders, responding to their queries and notifications

### Experience and Skills Required

- Student of IT or science-related subject and genuine interest in technology,
- Basic programming skills, knowledge of at least one programming language,
- Eager to learn quickly and progress rapidly through the RPA training,
- Communication skills with the ability to present technical details clearly,
- English language at communication level, both oral and written,
- SQL Server knowledge (Not mandatory but would be good)

### What we Offer

- An Internship program for 3-6 months in Symphony Ventures, international consulting company. The Leader in robotics process automation solutions development and maintenance in Europe, North and Latin America.
- Get experience in cooperation with multinational team of RPA developers and consultants.
- Unique opportunity to pass RPA developer training in the most popular technologies: Blue Prism-UIPath.
- Collaboration with Symphony clients - leaders in RPA solution implementation in their business operations across globe.
- Internship in state-of-the-art High Five office in a heart of vibrant city of Cracow
- Possibility of contract offer just after Internship.

